



Presara Terms and Conditions

Last updated: July 2026

1. Agreement to Terms

These Terms and Conditions constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you”) and Presara (“we,” “us” or “our”), concerning your access to and use of the <https://presara.co.uk> website as well as any other media form, media channel, mobile website or mobile application related, linked, or otherwise connected thereto (collectively, the “Site”).

2. Delivery of Presara services

Presara provides you with an estimated cost to carry out your instructions which is a time based estimate from our knowledge of the information provided by your instructions. Each request is provided with a time estimate required to fulfil that request. Services are started when the service(s) are paid for prior to work commencement.

Note that our charges are periodically reviewed and may increase in line with the cost of service provision, general price increases and inflation.

3. Delivery of Presara services limitations

We, Presara, cannot guarantee the availability of third-party providers or services, we will always make every reasonable effort to research, organise and coordinate the most suitable support for your needs.

We research, organise and coordinate third party services and support based on your individual needs. While we cannot guarantee the availability of third-party providers, we will always make every reasonable effort to find the most suitable solution and keep you informed throughout the process.

Presara delivers services that are designed to fulfil your instructions and as such we provide an estimated time required to seek the information, provide service sources, quotations, links to third parties and any information to fulfil your requirements. Payments and contracts with third parties and undertake at your own risk. Presara cannot guarantee services or products provided by third parties.

This means that unless otherwise agreed, bookings, contracts and payments are made directly between you and the third-party provider.

This helps protect your privacy, keeps you in control of your personal information and allows you to choose the service that’s right for you.



4. Intellectual Property Rights

Unless otherwise indicated, the Site is our proprietary property and all source code, databases, functionality, software, website designs, audio, video, text, photographs, and graphics on the Site (collectively, the “Content”) and the trademarks, service marks, and logos contained therein (the “Marks”) are owned or controlled by us or licensed to us, and are protected by copyright and trademark laws.

5. Service Purchases and Payment

We accept the following forms of online payment and bank transfer:

- Credit Cards
- Debit Cards
- PayPal processes
- Bank Transfer for project based services

You agree to provide current, complete, and accurate purchase and account information for all Presara purchases made via the Site. You further agree to promptly update your third-party account and payment information, including email address, payment method, and payment card expiration date.

6. Prohibited Activities

You may not access or use the Site for any purpose other than that for which we make the Site available. The Site may not be used in connection with any commercial endeavors except those that are specifically endorsed or approved by us.

7. Limitation of Liability

In no event will we or our directors, employees, or agents be liable to you or any third party for any direct, indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profit, lost revenue, loss of data, or other damages arising from your use of the Site.

8. Governing Law

These Terms shall be governed by and defined following the laws of United Kingdom.

9. Contact Us

In order to resolve a complaint regarding the Site or to receive further information regarding use of the Site, please contact us at:

- **Email:** hello@presara.co.uk
- **Phone:** 07444 400 800
- **WhatsApp:** 07444 400 600